

## Software Update:

Make sure you have the latest software update on your unit, sometimes by running a software update it might fix some of the issue's you might be having with your unit.

For the Software Update it can easily be done from the unit it's self once connected to a network

### If Via Network:

Here's the process

Main Menu

- Music Library
- Music Sources
- Internet Radio
- Settings

On the Left of the screen

- Select Settings

Settings Menu will show up on the Right of the Screen

- Select System Services

System Services Menu will show up on the Right of the Screen

- Select Software Update

Once Selected

The unit will ask you whether to update from a network or USB

Select Network and the update will start automatically.

### If via USB:

-USB stick formatted in Fat 32 mostly all USB sticks/Flash Drives come already formatted

-USB/Flash Drive has to be bigger than 100 MB

-Download the appropriate software update according to what unit you have, from our website here's the link:

<http://www.olive.us/contact/software/installation.html>

-Once downloaded transfer .tar file onto USB stick

-Have unit Booted on (surpassing the Black Screen with Green Olive Logo or White depending which Software Version you have the Unit)

-Plug in USB stick/Flash Drive

-10-20 Seconds a Menu will Pop Up, asking if you would like to:

(BACK UP) (RESTORE) (SOFTWARE UPDATE)

-Select Software Update (Only)

-Software Update should automatically start (Percent will show on the LCD screen)

-Unit Will Reboot (Unplug USB stick/Flash Drive)

### To Connect To Maestro:

Launch (Firefox preferable) or Safari

-On the web address tab enter

-<http://xxx.xxx.x.xx/maestro.php> (replace xx's with your unit's Ip address)

-The maestro home page will pop up

Uses for Maestro (edit song info, album info, merge duplicates, create sub genres, playlists, upload album covers no larger than 10kb, organize music library)

To retrieve your IP address from your unit-

On the main menu click on Settings

-Network settings

-Network Info

-Ip Address will show up on LCD Screen

<http://www.youtube.com/user/OliveMedia#p/u/3/bzz7rWEiXmg>

### Before Importing to your PC/MAC (Metadata)

If you have any music on your PC/Mac or on an External Hard Drive that you wish to import or transfer onto your Olive unit, you may do so. I would suggest making sure all the Meta Tags /Album Artwork is included, in which case you do not have to later on use Maestro to upload the album artwork manually, which is time consuming. Since you have to go online to search for the Album Artwork/Cover save it as a JPEG on your PC/Mac and then uploading the JPEG using Maestro. You may edit Meta Tags using Itunes, VLC, Real Player, TuneUpMedia (tagging software under Apple) or Media Monkey. To check all Cover Arts and Artist name/Album names or any other Meta Data, we suggest using Media Monkey. Reason being Media Monkey supports mostly all types of music Formats, when transferring from Media Monkey everything should show up exactly the same on the unit as it were on your PC/Mac, the only thing that might change will be certain characters from different languages.

<http://www.mediamonkey.com/download/>

**Note:** To access the import folder you will have to have the Olive's correct IP address, if you have the incorrect IP address there will be an error message that will pop up. If you have everything correct and exact there should be an import folder that is titled to whichever Olive Model you currently own. To import music the Olive device has to be turned on at all times, if the Olive device is on sleep mode or turned off the import folder will not pull up. Olive device has to be fully On in order to import music. For the web interface: Maestro/ Index inter- function the Olive Device may remain in sleep mode and they will still work, if the Olive device goes to sleep you will not be able to import any music, you will get an error message from your PC/MAC (Not able to Access)

On the run command:

Enter: (\\Olive's Ip Address)

Example:

\\192.168.1.95

Click enter and a Import Folder should pop Up, again the Import Folder should always remain empty, unless you transferred music recently and its in query or pending to get transferred

### To Import from your MAC:

-Open a FINDER window (not the spotlight search)

-Click the GO option (next to File, Edit, View, etc.)

-Select the option 'Connect to Server'

-Type in smb://xxx.xxx.xxx.xxx (replace the xx's with the IP address of the Opus) and click connect

This will pull up the import folder where you just drag and drop your music onto the Import Folder to transfer your music onto the Olive unit.

(Music Format will be the same, so if on your pc or Mac, Music that is on mp3, flac, wav format will show up the same on you Unit)

<http://www.youtube.com/watch?v=w2iEEcWQxhs&feature=related>

### To import from your PC:

Open a Run Command line from the start menu. Once the Run Command line is open, type the following:

\\xxx.xxx.xxx.xxx

Just replace the xx's with the Olive IP address. This will pull up the import folder that you will drag and drop the music from the PC to the import folder. The files will then transfer onto the Olive Unit.

### Process Information:

When you drag and drop files you can drop in groups of files or individually. When importing onto the Olive device via network there should be a status bar that comes up and lets you know how long the process will take for the files to transfer over. The import folder will always remain empty, the only time the import folder will not be empty is when you drag and drop files onto the import folder and the files have not yet been transferred this lets you that the files have not been transferred over to the Olive device. Once the import folder is empty this will let you know that the transfer is complete and the music should already be on the Olive device

### Use PC/MAC/Ipad/Itouch/Iphone (Safari Web as Remote Control)

You can use your computer as a remote control/browse through your music library

Just as in Maestro on your web browser address bar either Safari or Mozilla Firefox (suitable)

Put in

Your unit's Ip address

Example:

192.168.1.28 and: 8163/index.php

So it will look something like this

192.168.1.28:8163/index.php (just replace maestro with index)

Whatever is on the unit's screen will appear on your laptop/pc/Mac/Ipad

To retrieve your IP address from your unit-

On the main menu click on Settings

-Network settings

-Network Info

-Ip Address will show up on LCD Screen

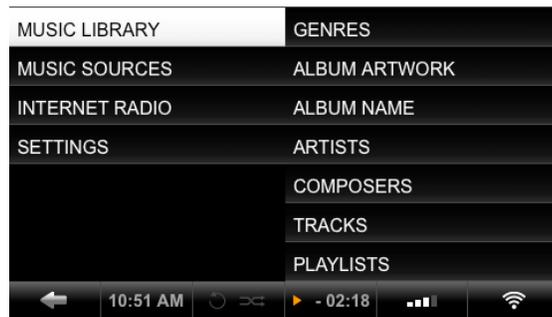
For the Index Interface/Function we recommend only using your Mouse/Curser to make your selections on the Unit.

Or you can use our olive app (iTunes store)-IPAD, ITOUCH, IPHONE (have to be in same network as your unit)

<http://itunes.apple.com/us/app/olive-app-for-ipad/id402452499?mt=8#>

Olive App (iTunes store)-IPAD, ITOUCH, IPHONE (have to be in same network as your unit) Make sure you have the latest software update version 4.1.6 on your Olive device, You are connected to your Home Network on your Iphone and not your Cell phone Carrier network, the Olive App will only work on the network that your Olive server is connected to, in order to see each other.

Safari Web Interface:



Olive App:



### **If Olive App Crashes:**

First look to see if you have any two letter albums or artists like "AC" or "DO" on your Music Server; - if you change those Artists with 2 letter names, to one letter or more than two letter names, the App should stop crashing. (Issues with 2 Letter Artist names) If the app still crashes after changing two-letter artist name we would suggest sending us error log files.

### **Reboot:**

We suggest; when rebooting your unit, to turn off the switch on the back and unplug the power cord for about 5-10 minutes. Then plug unit back in and turn on the switch on the back.

(Hard Reboot, We suggest turning off the Olive device periodically every 2-5 days to avoid any glitches or bugs, usually when leaving the Olive Device on for a long period of time without turning off the switch on the back, the Olive Device will encounter glitches or bugs, just like if you were to leave a PC/MAC on for a long period of time without rebooting or restarting, saves electricity.

### **Musica/Symphony Back Up:**

To copy music to a standard external drive, it is a little different than as stated in the manual for the Olive backup drive. Here is how to do it---

- Get a USB external HD formatted as FAT32
- Turn on the Olive and wait until it boots to the main menu
- Connect the external HD to the USB port on the Olive
- Once the Olive recognizes the external HD, go into Albums on the Olive menu
- Starting at the top of your list of Albums, hit the 'mark' button to highlight the music in your library that you want to copy (start at the top of the list, hit the mark button once, then scroll the inner jog wheel to the bottom of the list---- this will highlight everything)
- Select 'add to list'-----Your external HD should show up as a place to add music to
- Select your External HD then hit 'Add to this list' again, and it will copy the files.

PLEASE NOTE--- Songs with the same name will be overwritten, and you will only be left with one file for that song title. For this reason Olive recommends that you first create a new folder on the external HD from your computer. Then when the Olive makes the backup, your music will be arranged in Albums.

### **O3HD/O4HD/O6HD/Opus 4 Back Up:**

Usually when you purchase external hard drives they might already be formatted, so you can try connecting the external hard drive to your unit.

You can manually do it; here is how to do it.

Main Menu (Pops up when you boot up unit past the Black screen/Green Olive logo screen)

Select Settings

-Select System Services

-Select back up

-Select Continue

-\*\*\*Connect the external Hard Drive\*\*\*\*\*

(Normally it takes about 20-30 Seconds for the unit to read the external Hard Drive if it, takes more than a minute, then the External Hard drive has not yet been formatted)

Any external hard drive should work as long as they are formatted to FAT32 & 2 TB or More Hard Drive. We suggest any Maxtor (Seagate)/Western Digital brand external hard drive should work just fine.

### **O3HD/O4HD/O6HD/Opus 4 Back Up:**

Here is how to make a back up

**What you will need:**

- USB external HD formatted as FAT32 (suggested to meet or exceed the Olive Devices Internal Hard Drive)
- Turn on the Olive and wait until it boots to the main menu
- Connect the external HD to the USB port on the Olive
- Once the external HD is recognized by the Olive, (a popup menu will show up asking to (back up, restore, import, and software update)
- Select the back up and whatever is stored on the unit will be copied onto the external hard drive.

Note: Back Ups usually take about 1- 3 days to complete, our software Developer is fixing the issue where back ups can be incremental instead of doing entire backs ups of the Olive device each time. If Back Up is successful there should be a message letting you know the back has been completed and successful, usually when the Olive device goes to Sleep Mode after running a Back Up the Back Up should be completed, the Olive device will not go to sleep mode when running a back up, until completed.

### **Restore from Back Up:**

Here is how to run a restore

**What you will need:**

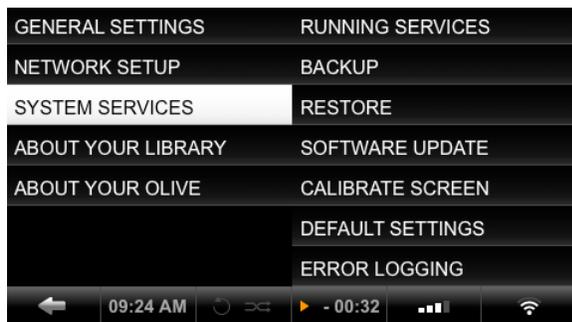
- The Back Up you made of your Olive Unit (2 TB external Hard Drive-Back Up)
- Turn on the Olive and wait until it boots to the main menu
- Connect the external HD to the USB port on the Olive

- Once the External HD is recognized by the Olive, (a popup menu will show up asking to (back up, restore, import, and software update)
- Select the Restore Option (Only!) DO NOT SELECT BACK UP (doing so will erase the files of the Back Up drive)
- Once you select Restore the restore process shall begin

### Error Logging:

Here is how to enable the error logging on the Olive:

- Navigate to Settings>System Services> Error Logging
- Select the Option that says (Enable Logging)
- The unit will now reboot. Once the unit reboots, proceed with the Problematic/Issue or Error



### Record Error Logs:

- After encountering Problematic/Issue or Error
- Navigate to Settings>System Services> Error Logging
- Select the Option that says (Save Log to USB)



- Menu will pop up asking to Plug in USB/Flash Drive
- Connect Flash Drive/USB Stick only
- After connecting the USB drive/Flash drive, wait for the Olive Device to read and save error logs to USB stick, when the Error Logs have been successfully transferred onto the USB stick a Message will let you know
- This will then save the file to the USB drive. Please send me this file, and I will forward it to our software development team. The file you will be looking for will be a .tar file (normally the size ranges from 10-20 MB)

### USB Recovery Links:

## What you will need:

-USB stick formatted in Fat 32 mostly all USB sticks/Flash Drives come already formatted

-USB/Flash Drive has to be bigger than 2 GB

Please follow these instructions in order to launch a USB recovery:

Website Link: <http://www.olive.us/contact/software/reinstall.html>

Download the suitable USB recovery file:

### Q4:

[http://downloads.olive.us/olive4\\_recovery/414/recovery\\_O4\\_414.rar](http://downloads.olive.us/olive4_recovery/414/recovery_O4_414.rar)

### Q3HD:

[http://downloads.olive.us/olive3HD\\_recovery/414/recovery\\_3HD\\_414.rar](http://downloads.olive.us/olive3HD_recovery/414/recovery_3HD_414.rar)

### Q4HD:

[http://downloads.olive.us/olive4\\_HD\\_recovery/v414/recovery\\_4HD\\_414.rar](http://downloads.olive.us/olive4_HD_recovery/v414/recovery_4HD_414.rar)

### Q6HD:

[http://downloads.olive.us/recovery/olive6hd/414/recovery\\_O6HD\\_414.rar](http://downloads.olive.us/recovery/olive6hd/414/recovery_O6HD_414.rar)

Un-zip the file once so you can see two files called:

- RecoveryCD.img

- ODBInstall.tar

(Please do not un-zip the files further)

1. Format an external USB-Drive to Fat-32 using the software: <http://www.brothersoft.com/fat32formatter-168057.html>
2. Copy the two files RecoveryCD.img and ODBInstall.tar without renaming or modifying onto the Fat-32 formatted USB-Drive
3. Have Unit Turned off (Switch on the Back)
4. Press and hold the "select" (Middle White Circle Button) and "down" button of the Olive device and turn on the unit (Switch on the Back) while holding the two buttons
5. A message should come up on the Olive screen that says "Please connect the USB Recovery drive to the Olive device"
6. Connect the USB Stick
7. Message USB Recovery in Progress
8. When Connected a progress bar will come up indicating the status of the recovery
9. After the Progress Bar has been completed the System starting up Screen will pop up (It will remain on this screen for about 35-45 minutes)
10. Once the black screen with the Olive Logo comes up the system is ready to use again

Please do not reboot or turn off the Olive device while doing a recovery this could lead to severe issues.

Feel free to ask for further assistance if any of the above steps are unclear.



## O2M:

### Software Recovery on your Olive 2 (via USB stick)

Software recovery on your Olive 2 cannot be initiated manually and the device will automatically prompt you to do a recovery if necessary. In the rare circumstance that your Olive 2 asks you to reinstall your Operating System, please download the following file and copy it onto a USB stick. The USB stick must be formatted in standard DOS Format (FAT32). Simply copy the file from your download folder to the USB stick. Note that you should not double-click the downloaded file in your computer's download folder.

- Olive 2 Recovery image
- Download: <http://downloads.olive.us/RescueBackup.bin>
- Filesize: 14.8 MB

Once the file is copied onto the USB stick, simply plug it into the USB port on your Olive 2 and follow the on-screen instructions. The Software Update will automatically install and your Olive 2 will restart after the update is complete.

### **Network Setup:**

- Main Menu
- Select Settings
- Network Settings
- Network Setup
- Wired (Automatic) Save or Wireless (Automatic) Save
- Save
- Olive will scan your Available Networks
- Select Your Network
- Enter Password
- Save
- Connected

<http://www.youtube.com/user/OliveMedia#p/u/0/rDqk9Hz-zLc>

<b>Apple Brand Wireless Router</b>	<b>O4HD &amp; O6HD</b>	<b>O2M</b>
<b>Enryption Types</b>	<b>Ralink Wifi</b>	<b>Marvell Wifi</b>
None	Supported	Supported
WEP (Transitional Security Network)	Supported	Not Supported
WEP 40 bit	Not Tested	Not Tested
WEP 128 bit	Not Tested	Not Tested
WPA/WPA2 Personal	Supported	Not Supported
WPA2 Personal	Supported	Supported
WPA/WPA2 Enterprise	Not Supported	Not Supported
WPA2 Enterprise	Not Supported	Not Supported

## Non-Apple Brand Wireless Router

(Note: Encryption types may vary among router manufactures and router models)

	O4HD & O6HD	O2M
Encryption Types	Ralink Wifi	Marvell Wifi
No Security	Supported	Supported
WEP-Open		
WEP 64 bit Hex Open (10 Hex chars)	Supported	Supported
WEP 128 bit Hex Open (26 Hex chars)	Supported	Supported
WEP 40/64 bit ASCII Open (5 ASCII chars)	Supported	Supported
WEP 128 bit ASCII Open (13 ASCII chars)	Supported	Supported
WEP-Shared		
WEP 64 bit Hex Shared (10 chars)	Not Supported	Not Supported
WEP 128 bit Hex Shared (26 chars)	Not Supported	Not Supported
WEP 40/64 bit ASCII Shared (5 chars)	Not Supported	Not Supported
WEP 128 bit ASCII Shared (13 digits)	Not Supported	Not Supported
WEP ASCII (Apple TSN 13 digits)	Not Supported	Not Supported
WEP (Linksys N-router)		
WEP 40/64 bit Hex (10 Hex chars)	No samba?	No samba?
WEP 104/128 bit Hex Open (26 Hex chars)	No samba?	No samba?
WEP-Automatic (Netgear N-router)		
WEP 64 bit Hex (10 Hex chars)	Supported	Supported
WEP 128 bit Hex Open (26 Hex chars)	Supported	Supported
WPA-Personal		
WPA-PSK Personal (TKIP)	Supported	Supported
WPA-PSK Personal (AES)	Supported	Supported
WPA2-Personal		
WPA2-PSK Personal (TKIP)	Supported	Supported
WPA2-PSK Personal (AES)	Supported	Supported
WPA2-Personal (TKIP or AES)	Supported	Not Supported
WPA-PSK (TKIP) + WPA2-PSK (AES)	Supported	Not Supported
Any Enterprise		
WPA-Enterprise	Not Supported	Not Supported
WPA2-Enterprise	Not Supported	Not Supported
WPA/WPA2-Enterprise	Not Supported	Not Supported
Any RADIUS		
RADIUS	Not Supported	Not Supported

### IP Address:

To retrieve your IP address from your unit-

On the main menu click on Settings

-Network settings

-Network Info

-Ip Address will show up on LCD Screen

### Delete Albums:

#### On Maestro

To delete a cd you may do so using maestro (see below)

Select Album Name Link

Albums are sorted in alphabetical order or you may enter the Album name on the search tab (Magnifying glass)

Once the album has been selected right underneath the search tab you get three options (PLAY) (EDIT) (DELETE)

Select delete

A spin wheel will show up (as a progress bar)

The Album/Track should be deleted

## On your Olive Device

Select Artist

Select Album

Or Select Album Name

Play one of the songs of the Album

Press the center Navigation Button Menu will Pop up Asking; (Rating) (Playlist)(Burn CD)(Delete)

Select Delete

Delete Option will pull up

(Delete Album) (Delete Track) (Cancel)

Make Selection whether (Delete Track) or (Delete Album)

The Album/Track should be deleted

## **Burning CD's:**

You will have to make a Playlist or Select ALBUM, note the Playlist will have to be able to fit in one cd, (usually totaled to 80 minutes of play time (700 MB)) if the Playlist is too large there will be an error message saying "Unable to burn CD"

Insert a blank cd (CD-R)

Select the Playlist/ (ALBUM) you would like to burn

Play One of the tracks in the Playlist/(ALBUM), press the center button and a Menu will Come Up asking if you would like to Burn a CD, (Rating) (Playlist)(Burn CD)(Delete) Select (Burn CD)

Usually takes about 5-10 minutes to burn an Album

When a CD is Burning the progress will show up in a percentage

To check the status of a burning cd, do the following

-Go to Main Menu

-Select Settings

-Select System Services

-Select Running Services

-Percentage will show up to let you know the progression of the CD

The default setting on the unit to Burn CD's is Audio CD with No Gap

You may change to:

-MP3 CD

-Audio CD with No Gap

-Audio CD with 2 Sec Gap

To Change;

-Main menu

-Select Settings

-CD Settings

-CD Export

Note: When Burning an Album (Metadata/Album information is burned onto CD)

When Burning a Playlist (No Metadata/Song information is burned onto CD)

### Ripping CD's:

To retrieve Album information, of the album you will be importing onto the unit please make sure the unit is connected to the Internet, the unit will go onto freedb.org to retrieve album information.

-Insert CD when inserting cd it usually takes the unit about 10-30 seconds to read the cd.

-Menu will pop up asking (PLAY CD, TRACK, IMPORT ALBUM or EJECT CD) the Album Information should be Included with the pop up menu

The default setting on the unit to rip CD's is Flac Loss-less

You may change to:

WAV Uncompressed

MP3 128 Bit

MP3 320 Bit

AAC 128 Bit

Flac Loss-less

To Change; On the main menu, Select Settings, CD Settings, CD Import Quality



### Playlist

To edit any Music on the Unit's Hard Drive, Use Maestro

To delete your Playlist on the unit

Main Menu

Music Library

Select Playlist

Select the Playlist you wish to delete (do not play a track from the Playlist simply have the Playlist highlighted)

Press Center Navigation Button

Menu will come up

Asking to:

(Play)(Burn to CD)(Delete Playlist)(Cancel)

Select (Delete) and the Playlist should delete.

### Use of the USB Port:

-(Make a Back Up\*) \*Backups are copyrighted, files can only be read by other HD Olive units or Linux Computers, not PC's or Mac computers, Please do not connect Backups to your PC or Mac doing so may corrupt the Back up file of your music.

-(Restore from Back Up)

-(Software Updates)

-(Error Logs) Only for O4HD and O6HD (If using a separate DAC that is powered via USB, USB port on O4/O6HD can be used)

### Uses for Maestro:

(Edit song info, album info, merge duplicates, create sub genres, playlists, upload album covers no larger than 10kb, organize music library)

To retrieve your IP address from your unit-

On the main menu click on Settings

-Network settings

-Network Info

-Ip Address will show up on LCD Screen

### Calibrate Touch Screen:

Main Menu:

-Select Settings

-Select System Services

-Select Calibrate Screen

-Using the back of a pen or pencil (Tap on the black X's on the top left, top right, bottom left, bottom right and middle)

-Unit will reboot (we suggest calibrating touch screen twice)

## **Consolidate Albums:**

To consolidate albums you may do so on Maestro simply drag and drop track or tracks onto the album you wish to have them on. If you wish to select or highlight several tracks simply press (hold down the shift button) until you have made your selection, remain holding the left mouse clicker while dragging. Once dropped onto the album you wish to have tracks on, you may release the mouse button.

On Maestro select Album Name,

Select Album, tracks will collapse beneath Album name

Highlight the track or tracks

and simply drag and drop onto correct album name,

If the album you wish to drag tracks onto; is in a different page/letter of the alphabet

Drag track names to the beginning letter of the alphabet of the Album name in the Alphabet beneath the Album-Track page.

Once you have selected the letter the page will pop up and drag and drop track to the Album you choose

## **Sorting Artists by Composer:**

The way to do it, is a little bit tricky, see below

Editing or any change being done to "composer" can only be done on Maestro, under the Genre tab

Example: Edit Beethoven

On Maestro select Genres

Select Classical

Sub-Genres will collapse underneath Classical Genre

Select Orchestral (Beethoven)

Another Sub-Genre may show up

Select Symphonies

Beethoven should show up on the right side

Select Beethoven

Albums will collapse under Beethoven

Select an Album Example (Symphony No. 2 in D Major) Menu will show up far Right underneath the word Maestro options: (PLAY)(EDIT)(DELETE)

Select Edit

Will take you to another page with Option tabs:

Overview, Recording, Performers, My Information, Work

Select Work tab

You may edit

Composer First and Last Name, Date Composed, Work title

To edit Genre/Category see below

You will have to drag and drop onto appropriate genre

### **Genres:**

There are 6 Genres that are standard and cannot be changed

Classical (Green), Jazz (Purple), Blues (Blue), Rock/Pop (Red), Spoken Word (Yellow) and Other (Orange)

From these 6 you can Make or Edit their Sub- Genre's (To Make a new Sub- Genre select a Genre from the six on the right and of the screen there should be a (+ New) tab)

To transfer or consolidate genres unfortunately you cannot do it by Artist, you can do it by The Artist's Albums, here the process

Lets say:

Select Rock/ Pop Genre (Triangle arrow pointing right)

Collapse (Triangle pointing down)

Sub -Genre will appear below

Indie Rock (artist Devendra Banhart) want to move him to Indie Folk

Select the Artist, Albums will collapse below (if Artists has several albums select the first album hold down your shift button on your keyboard to select all albums, usually the album tracks for the first album and the last album will collapse, while holding the shift button select the (-) tab to regroup

When all the albums are highlighted you can let go of the shift button, but remain holding the right mouse button, Drag and drop the albums onto the correct Sub-Genre (Indie-Folk)

A spin wheel should show up, letting you know it's in the progress of editing

Depending on how many Albums the Artist has and Tracks in an Album it might take some time for the Maestro Page to refresh/reload

To Delete a Sub-Genre you will have to transfer all artists categorized under the sub genre to another sub-genre until empty, to delete

If ripping cd twice, Once album is on the unit and no metadata is changed when ripped onto unit, when re-importing/ripping cd again. Put in cd/Album; give the unit a couple of seconds to read the disc,

A menu will pop up asking you to

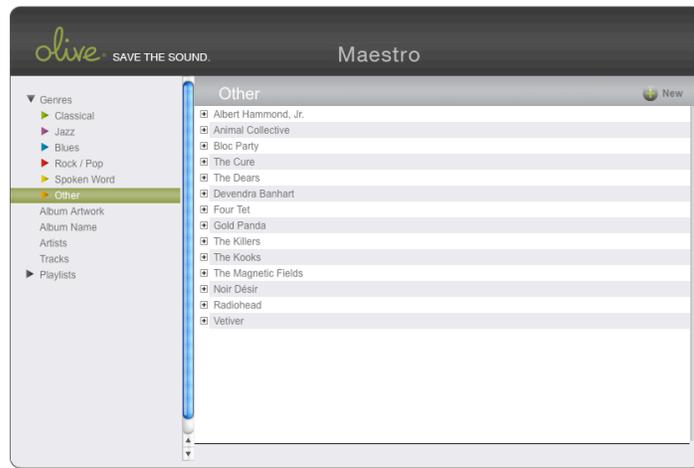
(Play)(Track)(Eject) or (Re-Import)

The (Re-import) option shows up when the cd/album is already stored on the Olive Unit

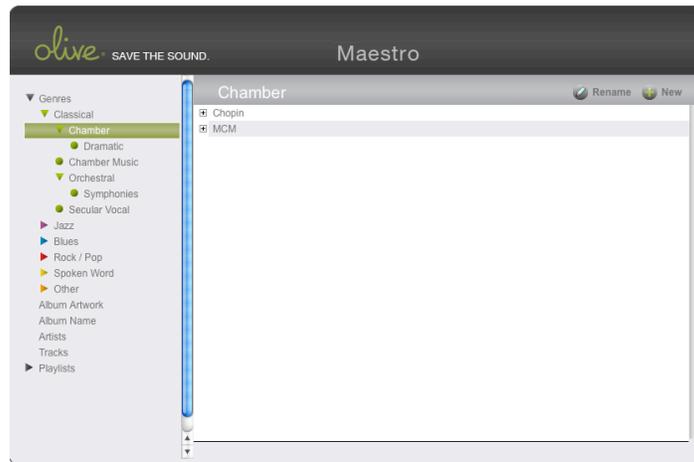
### **Delete Sub-Genre's:**

How to Delete Sub Genres- (Note Sub-Genres have to be empty in order to be deleted)

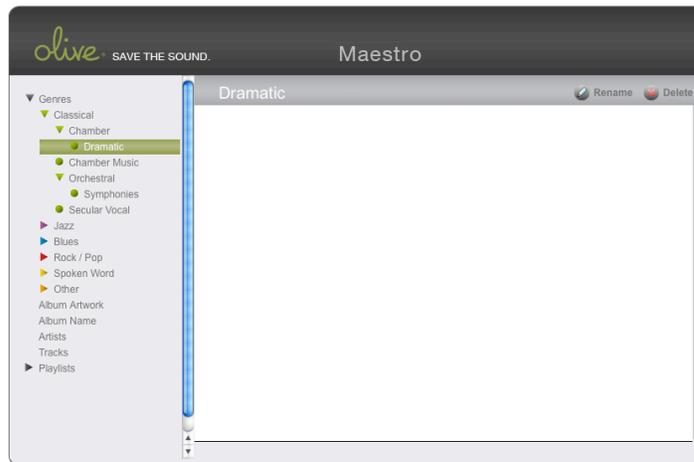
Start by Selecting Genre's:



Select Genre: Then Sub-Genre (If not empty, the Delete option will not appear)

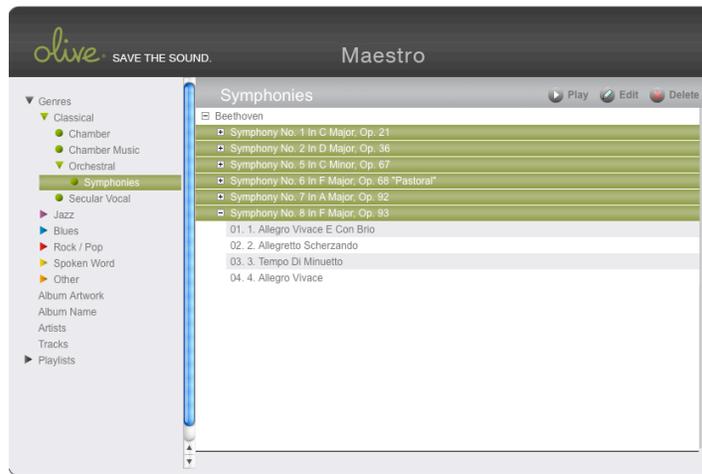


Empty: (Delete Option Will pop Up)

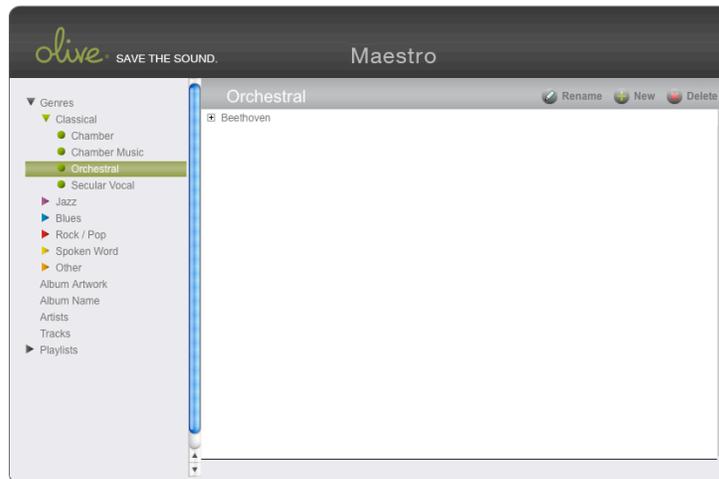


To Empty Sub Genre's you can do it by Dragging and Dropping Albums or Tracks Only, not by Artist

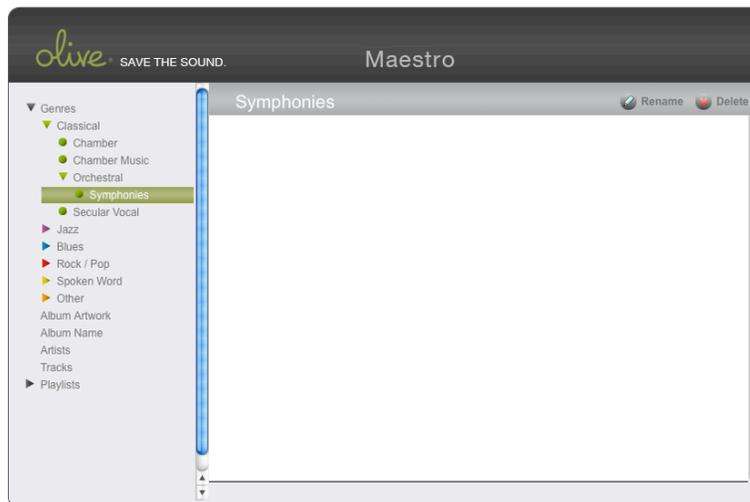




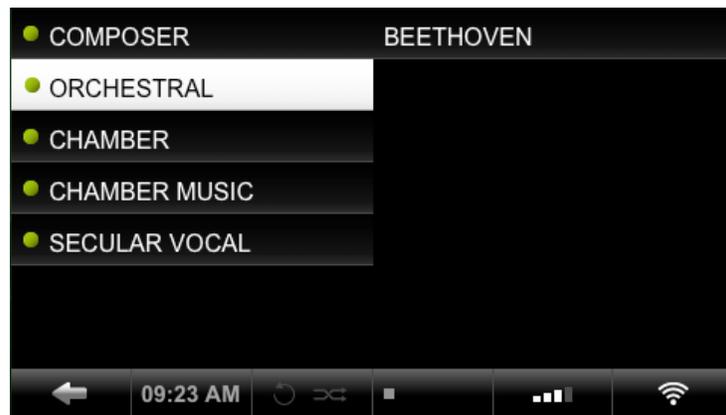
Drag and Dropped to Orchestral



Now you may Delete Sub-Genre



Will show up on Olive Device under Orchestral:



### Ejecting cd's that are stuck on your Olive:

There are a couple of methods to have the cd eject.

\* While the unit is on press the eject the button repeatedly, simultaneously 5 to 6 times. This will cause the cd drive to force the cd out

\*Turn off the unit, with switch on the back when turning the switch back on hold down the power button and the eject button. When the unit boots up (Black Screen with Olive Logo pops up) let go of the power button remain holding the eject button, tap on the LCD screen to surpass to the main menu. Usually a menu comes up saying cd in drive (it asks you if you would like to PLAY CD, TRACK, IMPORT ALBUM or EJECT CD) at this point you can tap on the eject option or eject button and the cd should come out.

- If none these suggestions work please give us a call, we would recommend sending us the unit to take a look at if the cd does not eject

### Internet Radio:

To access to Internet Radio you have to be connected to the Internet

Categorized:

Genres, Regions, Languages, Favorites, Add New Station

-To listen to Internet Radio select which genre you would like to listen to and select a station (bars will let you know the signal strength/streaming quality)

-To add Your own Radio station obtain radio station's Url, we suggest to test the Url link before adding the station to your Olive unit. You can test them on iTunes first or any software that allows you to stream and enter your own URL's we suggest VLC/real player

-On ITunes select advanced

Open stream and copy and paste Url onto specified location click enter and if it plays onto iTunes or any software that allows you to stream and enter your own Url it should play on your Olive Device

Usually on RealPlayer or Itunes since they stream music, if the URL links are able to stream through Real Player, VLC or Itunes URLs should be able to stream on these units. On other software like Windows Media Player or the website 365/Pandora they require some sort of program that computers bring or download (Java, Flash Player, Adobe) to be able to stream these Internet Radio Stations.

Url links tend to be long and with this units the only way to input the Url links will be by taping them in on the unit or clicking them in using the (index interface/remote from your Computer)

Any URL ending in .MOV (Video) (extension .mov can be or its suggested to be read by Itunes, QuickTime or any Apple Software, Also may work for some Software Applications with Video Codec (Stream Plays videos))

. MOV will always work for Itunes so there is an exception for using Itunes, (when testing on Itunes, first then onto unit) if streamed by VLC or any software without a video codec (streams/plays Movies/videos) it shouldn't work

Here's a link that may help:

<http://filext.com/file-extension/MOV>

[http://kvno.org/listen/listen\\_live.php](http://kvno.org/listen/listen_live.php)

### **System Requirements:**

Windows: 600MHz or faster CPU (recommended)

Windows XP with SP2 or newer (recommended)

Mac: Power Mac G5 1.6 GHz or newer processor

Mac OS 9/X (recommended)

### **Media Player:**

QuickTime 7 or newer

RealPlayer 6 or newer

ITunes 9 For Mac and PC

Windows Media Player

### **Internet Connection:**

High-speed (recommended)

## **Stuck on System Start Up**

What we suggest if your unit that is not booting up:

Try unplugging the unit from the back for about twenty minutes

Plug the Olive Device back in; and Flip the switch on the back

If the unit boots on we suggest running a software update immediately here's how:

### **Software Update:**

#### **Via Network:**

Here's the process

Main Menu

-Music Library

-Music Sources

-Internet Radio

-Settings

On the Left of the screen

-Select Settings

Settings Menu will show up on the Right of the Screen

-Select System Services

System Services Menu will show up on the Right of the Screen

-Select Software Update

Once Selected

The unit will ask you whether to update from a network or USB

Select Network and the update will start automatically.

### Via USB:

-USB stick formatted in Fat 32 mostly all USB sticks/Flash Drives come already formatted

-USB/Flash Drive has to be bigger than 100 MB

-Download the appropriate software update according to what unit you have, from our website here's the link:

<http://www.olive.us/contact/software/installation.html>

-Once downloaded transfer .tar file onto USB stick

- Have unit Booted on (surpassing the Black Screen with Green Olive Logo or White depending which Software Version you have the Unit)

- Plug in USB stick/Flash Drive

- 10-20 Seconds a Menu will Pop Up, asking if you would like to:

(BACK UP) (RESTORE) (SOFTWARE UPDATE)

- Select Software Update (Only)

- Software Update should automatically start (Percent will show on the LCD screen)

Unit Will Reboot (Unplug USB stick/Flash Drive)

If the unit still does not boot up and is stuck on the "System Starting Up Screen"

Run a Recovery, (**Recovery will delete your entire Music Library**)

If you have a Back Up:

After a Recovery, (run a restore from the Back Up you currently have)

After a Restore, run a Software Update on the Unit

If you have any additional Music on your PC/MAC or another external hard drive, you can Import them onto your unit